

## Mobile Applications Working Group Meeting Notes

April 18, 2012

Attendees:

Gerard Dombroski, Mike Baumhardt, Kristen Yarmey, Aileen McHale, Joe Casabona,  
Cindy Hricko, Lori Nidoh, Connie Wisdo, Ben Bishop

### 1. Review of Mobile App Survey Results (Lori Nidoh)

Lori presented the results of the mobile app surveys, via a Powerpoint file, which can be found at R:\Groups\AdHoc\IRTeams\Mobile-Apps\Working Group-Agendas-Minutes-Presentations\ 2012 Mobile Survey Findings.pptx

Only two of the applications the working group had identified as “top 5” back in February were reflected in the top 5 in the surveys: ANGEL (the top vote getter - receiving 185 total votes) and Register for Classes (ranked 3<sup>rd</sup>, with 16 votes). Of the remainder of the group’s top 5, Royal Card administration was further down on the survey respondents’ list (with only 7 total votes), LaundryView received a slightly higher number of votes (11 total) and Computer Lab Availability didn’t get a single vote.

Answer Options	Version 1		Version 2	
	Response Percent	Response Count	Response Percent	Response Count
Angel	63.5%	80	66.5%	105
Student Schedule	9.5%	12	7.0%	11
Register for Classes	7.9%	10	3.8%	6
Reservations for Library study rooms	4.0%	5	5.7%	9
Final Exam Schedule	4.0%	5	0.6%	1
Royal Card Administration	3.2%	4	1.9%	3
Aquinas Student Newspaper	2.4%	3	1.3%	2
LaundryView Status	2.4%	3	5.1%	8
Gym Schedule	1.6%	2	4.4%	7
Channel Guide	0.8%	1	3.2%	5
Other	0.8%	1	0.6%	1
Computer Lab Availability	0.0%	0	0.0%	0
<b><i>answered question</i></b>		<b>126</b>		<b>158</b>
<b><i>skipped question</i></b>		<b>60</b>		<b>91</b>

Connie reported that Blackboard is set to release a free mobile app for Blackboard Transact, which is the application that runs/manages our RoyalCard system. PIR is upgrading to a new version of Blackboard Transact on our campus over the next 6-8 months. Connie anticipates that the mobile app for Transact would be usable shortly thereafter (1<sup>st</sup> quarter 2013).

## 2. Blackboard Learn Mobile App for ANGEL (Connie Wisdo)

Connie also reported that the University is currently piloting Blackboard Mobile Learn for ANGEL. The pilot will run through the end of the semester, and members of our mobile apps working group, as well as the LMS Evaluation Working group, are being encouraged to download the app (on both the iTunes and Android app stores). With this “full/paid” version of the app that we’re piloting, we are able to access ANGEL from any mobile network, as well as via WiFi. The free version of the app, being used by the University for approximately 18 months, only allowed for access via WiFi and Sprint, and was only available on iOS devices. Feedback, especially from students, is needed by the end of the semester. A public announcement to students was not made, since we weren’t sure if we are going to purchase the app, and didn’t want them to be confused, should the app be “turned off” at the end of the semester. Purchase depends on a few factors, including the recommendation of the LMS Evaluation Working Group, and approval of the expense in next year’s capital equipment requests.

## 3. Using the my.scranton Portal with Android devices (Aileen McHale)

Aileen has been overseeing testing by the CTLE Technical Consultants (TechCons) regarding access to my.scranton.edu via a variety of mobile devices, operating systems, and mobile browsers. iOS devices have been able to access the my.scranton portal for some time, but until recently, Android devices could not. Even now, only certain combinations of device/OS/browser are successful.

A matrix of testing results, specifically focusing on Android devices, was developed by the CTLE, and is available at R:\Groups\AdHoc\IRTeams\Mobile-Apps\ AILEEN-PortalAccess-AndroidDevices-SummarySheet-5-1-12.xlsx

## 4. Demo of mobile functionality built since our last meeting, using SunGard Mobile Connection Framework (Joe Casabona)

Joe demonstrated the mobile web app that has been developed thus far by Information Resources. It is available for testing at <https://webappdev.scranton.edu/mobile/> . It only works on Royal Air right now, but Joe hopes to have it available for testing from cellular networks before our next Mobile Apps Working Group meeting on 5/14. Functionality includes: Access to Grades (protected by login); Access to current class schedule (protected by login), link to Aquinas site, Channel Guide, and Final Exam Schedule.

ITDA is asking members of the group to test the mobile web app to ensure that data being returned is accurate, and to provide feedback on how the user interface and functionality can be improved. We expect that further refinement will take place over the summer months, and the mobile web app can be put into production before the Fall semester begins. Putting it into production will mean making the mobile web app available on our production web server, and also from The University's Straxis-built, U360 mobile app.